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Issue 10

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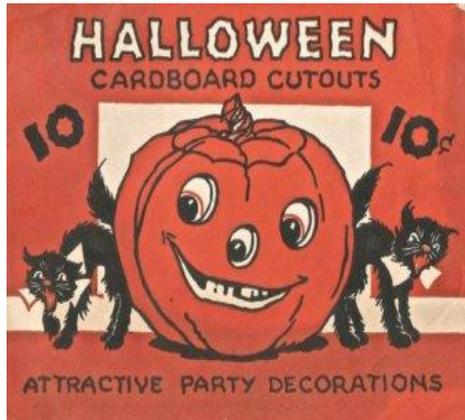
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•Support means Help!

Are You
Up-To-Date?

Current Version:
1675

What's New FSS



According to Smithsonian.com, our modern practice of Trick or Treat is a mashup of numerous traditions, beginning as early as 2,000 years ago in the islands of today's United Kingdom. At that time, the Celtic population celebrated the end of their year in part by wearing costumes. The Celts believed that at this time, the worlds of living and dead overlapped, and the two walked the earth together. Dressing up was a way of fooling evil spirits into believing you were one of them, thus avoiding harassment.

The Catholic Church eventually appropriated the celebration, and it became All Hallows Eve, the day before the Feast of All Saints, or All Saints Day. In the Middle-Ages, children and even poor adults began dressing up in costumes and going door to door begging for food or money. The practice of dressing up was known as "guising".

While borrowing from these and other traditions, our own version of Trick or Treat did not begin in the US until the 1920s. The practice was curtailed during WWII, when sugar rationing was in effect. However, after the war years, the practice roared back across the US, and became the social and commercial phenomenon we know today.

Updated Contract Requirements

If your company is missing up-to-date service contracts, we are including them with this newsletter and your monthly invoice.

If you received a copy of **any** FSS agreement along with this newsletter, please return it with an owner's signature at your earliest convenience. You are receiving these forms because the ones we have on file are out of date. Current service agreements are a legal **requirement** for the licensed use of FSS loan accounting software.

Also, if your office has changed ownership in the past two years, we ask that you please contact us in order to update our records.

If you have any questions about licensing or updating your service contracts with us, you can email sales@fssusa.com, or call Emily or Jim at 405-794-4900. Thank you.

Newest Version

Our most current version is now Version # 1675. Among the new functions of this version is the ability to search for a customer by their Email address. You can now also find a borrower by searching for a references phone number, and even an automobile VIN number! These are only a few of the changes found in the newest version.

If you are not on the most current version, we encourage you to make the most of your monthly support payment and request an update as soon as possible. The more versions you get behind, the more difficult it could be to update in the future. And remember, not all updates include obvious changes like new reports or search options. Often, updates include changes to the data structure that make the software less susceptible to data errors, or changes that make networking more efficient.

In most cases, we update all customers with software support to the latest version automatically. However, if for any reason you are not on the current version and wish to make the most of your software by updating, simply call our support number at 405-794-4900 and let us know!

Support means Help!

April wants to remind everyone that you don't have to wait until there is an emergency to call for help! LoanPro is absolutely full of options, all designed to make your office run smoother and make more money. Rather than taking it on your-self though trial and error to incorporate unfamiliar functionality into your business operations, give our support staff a call.

We absolutely love to help you add or subtract LoanPro functionality to streamline your business. If you're not familiar with something in LoanPro, we will explain it and help you get it working to your advantage.

So remember, we are here to help. You don't have to wait until there is a crisis to call our support staff. We've packed a lot into our software, and some of it can be difficult to incorporate into the day-to-day routine without help. But there is nothing in the software that was not deemed a benefit for our customers, and was only added after we were convinced it could help you! So call us.

According to Fortune.com, the average kid can consume about three cups of sugar on Halloween! That's about 7,000 calories in candy; approximately the same as eating 675 grams of sugar, or 169 sugar cubes. Luckily, for those kids not suffering from a sugar-related medical condition, this one day of excess doesn't have any long-term negative effects. According to Forbes.com, Americans spent \$9.1 billion dollars on Halloween in 2017, with \$2.7 billion going to candy alone!

