

What's New, FSS?

November 2018



Issue 11

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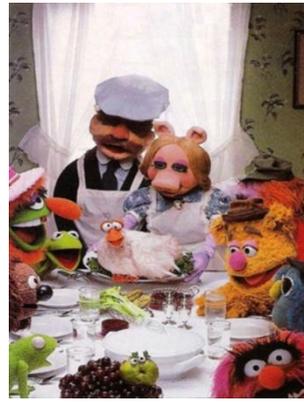
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Are You
Up-To-Date?

Current Version:
1675



The tradition of celebrating Thanksgiving dates back to the early history of the Plymouth and Massachusetts Bay colonies, when post-harvest holidays were celebrated on the weekday regularly set aside as “Lecture Day,” a midweek church meeting. Thanksgiving became an annual custom throughout New England in the 17th century, and in 1777 the Continental Congress declared the first national American Thanksgiving following the Patriot victory at Saratoga.

In 1789, President George Washington became the first president to proclaim a Thanksgiving holiday, when, at the request of Congress, he proclaimed November 26, a Tuesday, as a day of national thanksgiving for the U.S. Constitution. However, it was not until 1863, when President Abraham Lincoln declared Thanksgiving to fall on the last Thursday of November, that the modern holiday was celebrated nationally. (www.history.com/this-day-in-history/fdr-establishes-modern-thanksgiving-holiday)

Important Reminder

If your company is missing up-to-date service contracts, we are including them with this newsletter and your monthly invoice.

If you received a copy of **any** FSS agreement along with this newsletter, please return it with an owner’s signature at your earliest convenience. You are receiving these forms because the ones we have on file are out of date. Current service agreements are a legal **requirement** for the licensed use of FSS loan accounting software.

Also, if your office has changed ownership in the past two years, we ask that you please contact us in order to update our records.

If you have any questions about licensing or updating your service contracts with us, you can email sales@fssusa.com, or call Emily or Jim at 405-794-4900. Thank you.

Backup! Backup! Backup!

If you have a hard-drive failure, and you don't have a backup, you are in deep trouble. Imagine being suddenly left with nothing but file cabinets full of copies of contracts and receipts to reconstruct your business. It happens. In this circumstance, your only option is for us to install your loan software on a new computer, and re-enter all of your current open notes and transaction histories.

OR...you can make backing up your data an intentional daily process.

Let's look at a "good, better, best" scenario for securing your data. First, you can get a "Flash Drive". They're cheap, and capable of holding all your borrower data. You can copy your data files to the flash drive manually anytime and put it in your pocket. This is a good option.

Second, buy your computers with two hard drives and use a flash drive. This is a better option. We can setup your system to back up your data from your primary hard drive to your backup hard drive automatically. If one goes out, you still have the other as backup. Now, if the building floods, gets hit by lightning, or burns down, you're still going to want that flash drive backup, but two hard drives makes backups automatic, so you don't have to worry about forgetting.

Finally, your BEST option: Sign up for off-site backups. If you have internet access, we can setup your system to back up your data every night to our secure, onsite servers. These servers are kept in a concrete vault, behind steel doors which require fingerprint identification to open. Offsite backups are offered at a small additional monthly fee; the peace of mind you get in return is priceless.

If you need help figuring out these options, we urge you to call us immediately. DO NOT WAIT TO FIGURE THIS OUT. Call 405-794-4900, and tell your support technician that you need help resolving your backup situation. We want to help. There's nothing more disappointing than determining a valued client has lost data because of a hardware failure, and discovering they don't have a good backup.

Thanksgiving Holiday Schedule

FSS will be closed Thursday, November 22 and Friday, November 23 in observance of the Thanksgiving holiday. Our weekend support staff will be available on Saturday as usual. We wish all of you a happy holiday, and hope you all find time to connect with friends and loved-ones.

I do, therefore, invite my fellow-citizens in every part of the United States, and also those who are at sea, and those who are sojourning in foreign lands, to set apart and observe the last Thursday of November next as a Day of Thanksgiving and Prayer to our beneficent Father who dwelleth in the heavens.

Abraham Lincoln, 1863