

What's New, FSS?

MARCH 2019



Issue 2-3

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Are You
Up-To-Date?

Current Version:
1675



March 5, 1770. American colonists gather outside the Customs House in Boston protesting the occupation of their city by British soldiers. The unpopular troops in red coats had been posted there to ensure colonial obedience to a series of equally unpopular tax measures that had been passed in the British parliament without representation from the colonists.

Fearing for the safety of the guard facing down the increasingly belligerent mob, the British captain called out additional troops, and ordered them to fix bayonets and assume a defensive posture. The additional soldiers joined the guard as new targets for both insults and objects hurled by the angry crowd.

At length, possibly on accident, or in response to being struck, a soldier fired his musket. The others immediately followed suit, and in an instant five colonists fell dead or dying in the snow and ice. Dubbed the “**Boston Massacre**”, the deaths of these “Patriots” outraged the population in the city. The tragic event solidified a growing spirit of resistance to the occupying British Army, and emboldened colonists’ cautious first steps on the long road toward independence from Great Britain.

Invoicing Reminder

We want to remind everyone that payment for all recurring monthly services and subscriptions is due on the 1st day of the month for which services will be provided. That is to say, payment is due before services are rendered, not after.

Invoices for the month of April will be mailed on March 15th and are due April 1. Late payment may result in interruption of service.

Please remember to write your Invoice Number on your check. If you have questions or concerns about the billing cycle, please contact Emily at 405-794-4900. Thank you all for your continued partnership!

Custom Programming Enhancements

For those who may not already know, FSS will create enhancements to our software based on customer requests. We create new functionality routinely. So, is there a report not currently available that you would like to see added to the software? Are there variations to an existing report, or new variables you would like to add to the selection criteria of an existing function?

We work collaboratively with our customers to create new functionality, and all requests are taken seriously. Do all enhancement requests make it to our programming staff for completion? No. The reality is that some requests are not practical. Some would require unreasonably extensive changes to the code. Sometimes there is already an option or report that approximates the request closely enough as to make new programming unnecessary. Many are simply not affordable because of the time it would take to create and test. However, we are committed to taking your requests seriously.

Generally speaking, any program enhancement is subject to a programming fee. If we agree that a proposed enhancement is doable, the programming cost depends on the length of time it will take to create the enhancement. Also, all new enhancement requests that become additions to the loan software are included in the same updates for everyone. You may be surprised to learn how many of the reports and options you use the most began as a programming request from another customer.

If you find yourself wishing there was something the software would do for you that it doesn't, reach out to our support staff and let us know about it. Creating something new may be easier than you think.

Yeah, we sell Hardware

In case you didn't know, FSS sells Dell servers, workstations, monitors and terminals. We also sell HP printers, and a variety of peripheral items you may use such as fingerprint scanners, point of sale thermal receipt printers, debit card readers, image scanners, power strips and battery backups.

Next time you need to replace a piece of equipment, give our sales staff a call. Especially for servers and workstations; we can customize the setup to fit your office needs, and ship right to your door.

If you don't currently use the biometric, image scanning, or debit card functionality of LoanPro, you especially need to call us so we can help you get setup using those important functions. Call 405-794-4900 to inquire.

Get Paid!

ACH (Automated Clearing House) allows you to collect payments from your borrowers electronically. ACH may be used for both one-time, and recurring payments. ACH service debits your borrower's checking or saving accounts automatically on the same day each month, making it especially easy for our customers making installment loans.

ACH payments ensure payments are made for the full amount on the due date, so they are more efficient than old fashioned mail-in or walk-in cash and check payments.

FSS software has built-in integration with ACH service providers, making this one of the greatest advantages of our software. Don't wait any longer to begin taking advantage of this!