

What's New, FSS?

July 2019



Issue 2-7

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Are You
Up-To-Date?

Current Version:
1721

Nickel Meter Stops Overparking

OKLAHOMA CITY is cashing in on its car parking problem by charging all motorists a nickel to park for from 15 minutes up to an hour, depending on location. At each parking space on the curb is a nickel meter. When a nickel is inserted, a clock mechanism raises a red indicator for the allotted time. The traffic policeman, on making the rounds, passes out tickets where no indicator is showing.



In Oklahoma City, motorists pay 5 cents to park. This meter sees that all pay and no one over-parks.



The world's first parking meter, known as Park-O-Meter No. 1, was installed on the southeast corner of what was then First Street and Robinson Avenue in Oklahoma City, Oklahoma in July, 1935.

The parking meter was the brainchild of a man named Carl C. Magee, who moved to Oklahoma City from New Mexico in 1927. The first working model went on public display in early May 1935, inspiring immediate debate over the pros and cons of coin-regulated parking. Indignant opponents of the meters considered paying for parking un-American.

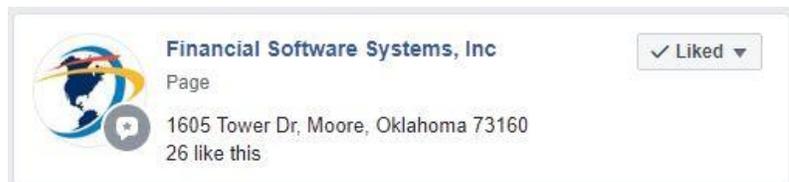
Despite such opposition, the first meters were installed in July 1935; they cost a nickel an hour, and were placed at 20-foot intervals along the curb that corresponded to spaces painted on the pavement. Retailers loved the meters, as they encouraged a quick turnover of cars—and potential customers—and drivers were forced to accept them as a practical necessity for regulating parking.

By the early 1940s, there were more than 140,000 parking meters operating in the United States. Today, Park-O-Meter No. 1 is on display in the Statehood Gallery of the Oklahoma Historical Society.

<https://www.history.com/this-day-in-history/worlds-first-parking-meter-installed>

Visit our Facebook Page!

We are asking everyone to please visit us on our Facebook page. There you can find information about upcoming events, conventions, software updates, new functionality, industry news, staff photos, and more. **“Like” our page for a chance to win prizes.** Go to Facebook, and search for Financial Software Systems, Inc. Look for our logo to find us!

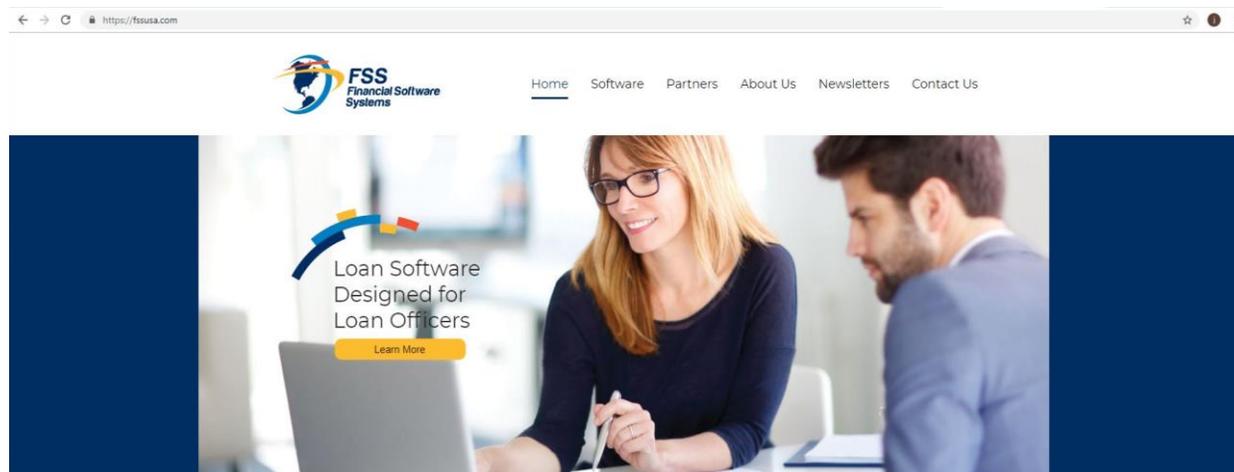


Website Update

We've recently updated our website. Come check it out at www.fssusa.com, and see what we've been up to. There you will find links to our:

- Newsletters. We have a year's worth of newsletters saved there, alongside the current newsletter.
- Monthly Support Survey Results. It's like a report card for our support. Check out our grades.
- Blog Post. Here we will be posting industry news and update information.
- Partner Lists. See who we are working with in the lending industry.

You'll also find some information on our history, and our mission. Visit our website and let our support staff know what you think!



Special Reminders

We have a couple of reminders for everyone this month:

- **Please write your Invoice Number on your check**
 - This helps ensure accuracy posting your payments
- **Texas and Oklahoma rate tables changed in July**
 - If you have not updated your rate tables, call us for assistance

June Call Log

Here is the phone call data for the month of June. Our support staff fielded 906 support calls last month. Take a look at the breakdown by staff member.

Call Type	Alan	Jason	Jon	JP	Mac	Other Staff	Total
Incoming	219	113	86	73	135	32	658
Outgoing	49	32	33	21	31	82	248
Total	268	145	119	94	166	114	906

We deal with virtually every aspect of the loan business. These calls are divided into call categories, or "types". Here's a few examples of the call types we take: diagnosing hardware issues (printers, servers, clients), explaining reports, answering questions about loan types and contracts, diagnosing Windows and internet problems, addressing backup issues, closing and balancing problems, completing follow up calls.

These folks are awesome at what they do, so don't hesitate to call for help. We really are here for you.