

What's New, FSS?

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Are You
Up-To-Date?
Current Version:
1675



The flag of the state of Oklahoma consists of a traditional Osage Nation buffalo-skin shield with seven eagle feathers on a sky-blue field. The Osage shield is covered by two symbols of peace, a Plains Indian-style ceremonial pipe representing Native Americans, and the olive branch representing European Americans. Six golden brown crosses, Native American symbols for stars, are spaced on the shield.

The flag was designed by Louise Fluke. Born in Van Buren, Arkansas on February 9, 1900, Louise moved to Oklahoma with her family as an infant. Mrs. Fluke graduated from Shawnee High School, and went on to study art at Columbia University and the Chicago Art Institute.

While sewing her own wedding gown, she learned that the state organization of the Daughters of the American Revolution (DAR) had announced a contest to design a new state flag. Her fiancé encouraged her to take the time to enter the contest. She took three weeks to study artifacts at the Oklahoma Historical Society, and entered five different designs. The DAR judges picked one of hers as the winner. The Oklahoma legislature approved, and officially adopted the design on **April 2, 1925**.

New Servers

For those customers who purchase computers from us, you may think there was a mix up on your next server order. Do not be alarmed, everything is in order. You are still getting a reliable DELL computer, but these new servers are about half the size of the units we have been selling for the last several years.

The new servers are every bit as capable as their predecessors, even more so. Our latest offerings have greater processing power, and an abundance of storage and memory, all in a profile that will make you think you purchased a gaming console.

So, if you are tripping over the same server you've had since the Bush administration, consider checking out the price on a new one; maybe we can speed up your network and eliminate some hardware related problems. We make purchasing computers, printers, and workstations easy, and all our servers and workstations come with "DELL ProSupport". Give our sales staff a call, they love to talk, even if you don't buy a computer.

MS Windows Updates

Updating your operating system can be time consuming, and possibly a tad bit frustrating. However, there are a number of excellent reasons why you should keep your Windows updated.

Probably the most important reason involves security. New versions of Windows generally include security updates. Why are security updates routinely included in Windows updates? Because threats are constantly evolving and adapting. One excellent way to avoid exploitation by malware and hackers is to keep your operating system updated.

Updates also fix bugs and issues that you may not even know you have, but that might be causing you problems daily. You may be having unexplained issues such as your network running too slow, workstations freezing at random, and even data integrity issues that result in your office having to restore a backup and re-enter work. All of these may be the results of a bug that has already been identified and fixed, and can be corrected with the latest version of Windows.

Remember, software programs rarely escape the end user without some issue being exposed, to one degree or other. The truth is, there is no test environment that matches the real world, and many issues are not discovered until a product is in the hands of the customer. Just like LoanPro, Windows is an ever-evolving platform, in a state of near constant change as new features are added, modifications are made to existing features, and fixes to bugs are made. Because of this, updates are important.

If your computers are not already setup to automatically check for Windows updates, configure them to be. If you need assistance, just call us. We're here to help. If there is ever a good reason to not update, for instance if a new version causes a problem running LoanPro, we will help you turn off the automatic updates until Windows has resolved the issue.

Visit Our Website

If you didn't know, we updated our website some months ago, and we think it looks pretty good. We'd very much like you to take a look and let us know what you think.

You can find us at www.fssusa.com. In addition to the usual stuff (product information, company history, etc.) we post the results of our support **satisfaction surveys** every month. We ask our customers to score us in the following categories: Friendliness/Courteousness, support technician Knowledge, and how well their support technician listened to, and answered their questions (Attentiveness). We also track our support department's responsiveness by documenting if the customer's support call was answered immediately, or if it was placed in the queue for a call back. We also track how long it took to receive a return call for those placed in the queue.

You can also view our current and previous newsletters, as well as find information on our partners in the loan industry. Visit us there and leave some feedback by clicking on the sales@fssusa.com link in the Contact Us page. We love to hear from you!



Though April showers may come your way,
They bring the flowers that bloom in May.
So if it's raining have no regrets,
Because it isn't raining rain you know, it's raining violets.
And where you see clouds upon the hills,
You soon will see crowds of daffodils.
So keep on looking for a blue bird,
And listening for its song
Whenever April showers come along

"April Showers" (L. Silvers/B.G. Delylva)